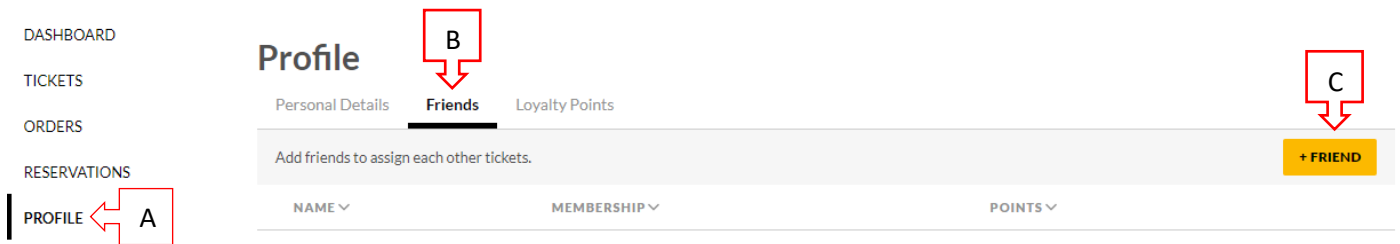


How To Link Your Account

1. Login to your ticketing account at <https://fanaccount.axs.co.uk/login>
2. A) click the "Profile" tab on the left-hand side
B) click the middle "Friends" tab under Profile
C) click the Gold "+ FRIEND" button on the right-hand side



3. A) type in the registered email address of the account you wish to add
B) confirm the account holder's date Of birth
C) click "SEND INVITE" Button

Invite Friend

Once your friend accepts the invite, you'll be able to assign tickets to them.

Email Address

 A

Date of Birth

DD/MM/YYYY

 B C

4. If you get the below error message and are certain that you have entered the correct email address and date of birth, please contact the Ticket Office on ticketoffice@wasps.co.uk. Simply confirm the name of the account holder you intend to add, along with the email address and date of birth you have been using. A member of the Ticket Office team will come back to you as soon as possible.

Invite Friend

Once your friend accepts the invite, you'll be able to assign tickets to them.

❗ Either the email or date of birth is incorrect. Please try again.

Email Address

ticketoffice@wasps.co.uk

Date of Birth

DD/MM/YYYY

01/01/2020

SEND INVITE

5. Shortly after sending a friend invite, the recipient's email will receive the below correspondence. Simply follow steps 1 & 2 in this guide and accept the pending request.

Test 1 Test sent you a friend invite for the Wasps



support-email@boxoffice.axs.co.uk
To Ticket Office (WASPS)

Reply Reply All Forward ...

Thu 26/11/2020 14:18

You've Got a Friend Invite

Dear Test 2 Test,

You have received a friend request from Test 1 Test, please accept to join their network so you can enjoy more events at the Ricoh Arena together. Login to your account now and go to the Your Account page and accept the pending invite in the Friends tab.

ACCEPT

Thank you
Wasps Ticket Office

This email was sent to
ticketoffice@wasps.co.uk by AXS.

The information contained in this message or any of its attachments may be privileged and confidential and intended for the exclusive use of the addressee. If you are not the addressee any disclosure, reproduction, distribution or other dissemination or use of this communication is strictly prohibited. If you have received this communication in error, please delete it (and any copies) from your system. The views expressed in this communication may not necessarily be the views held by Wasps Holdings Limited whose registered office is at Judds Lane, Longford, Coventry, CV6 6AQ. Wasps Holdings Limited is registered in England and Wales, company registration no. 4187289. Although we have taken reasonable steps to ensure that this email and attachments are free from any virus, we advise that the recipient should ensure they are actually virus free.

6. Once accepted you are now both apart of each other's network.